

## Storyline

Bruhat Bangalore Mahanagara Palike (BBMP) is the Corporation of the city of Bangalore. The BBMP jurisdiction extends to more than 750 sq. km. The BBMP has an annual budget in excess of Rs. 40 billion.

NCRCL<sup>®</sup> is handling the day to day functioning of the Fund Based Accounting System (FBAS) and the Works Management System for BBMP. This operating model has brought in value addition to BBMP in terms of reduced operating costs and improved financial management.

## Once upon a time

FBAS was implemented in BBMP in 2000. The Works Management System was also implemented as part of FBAS. After the initial implementation, BBMP needed a reliable agency to handle the day to day accounting and reporting function. NCRCL<sup>®</sup> was engaged to operate the FBAS department as an outsourced activity.

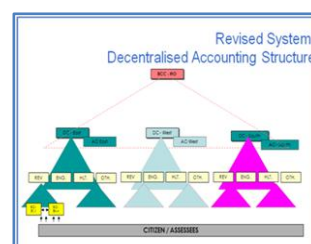
## Moving on

For this assignment, NCRCL<sup>®</sup> deployed a senior team consisting of management, accounting and IT experts. This team was supported by a twenty member team of accountants and data entry operators.

Suitable data validation and control procedures were put in place to ensure the completeness and correctness of the data and reliability of the reports. A review mechanism with adequate reports to address the decision making needs of various levels was set up. The team successfully deployed its **3PT (Policy, Process, People and Technology)** model to a seemingly routine outsourcing assignment to add value to the client.

The NCRCL<sup>®</sup> project team has been maintaining accounts under FBAS for the ninth year in succession.

The team had to handle a significant increase in volume consequent to the extension of BBMP jurisdiction to an area of 750 sq. km. The total number of accounting entries in a year also saw a corresponding increase to around **2.25 lakhs**. The Works Module contains data for more than **65,000** works with an approximate **15,000** new works being added every year.



The inputs provided by the NCRCL<sup>®</sup> team extend well beyond the scope of a normal BPO engagement and cover support in preparation of annual budget, addition of new modules to the core FBAS software and Works Module like the MIS reports, financial statements and payments computerization, policy support for bringing out new budgeting regulations and project management support for upgrading legacy systems.

## Finally

The arrangement has been running successfully for the 10<sup>th</sup> year. This arrangement has resulted in huge savings to BBMP in terms of internal capacity creation and operating costs. BBMP is able to publish its financial statements every year shortly after the year end. Other benefits to BBMP include better bargaining power in borrowing and robust MIS for decision making. BBMP is now implementing the next generation reforms by upgrading the accounting system and making it online real time. The long term association with NCRCL<sup>®</sup> has assured BBMP of high quality professional services when needed.

## Contact:

[enquiries@ncrcl.com](mailto:enquiries@ncrcl.com)